

issuetracker

Effective and transparent communication with residents, business owners, and other community stakeholders is critical for achieving governmental success. WSB can help enhance your organization's communication process through our web-based issue management system – **IssueTracker**. **IssueTracker** provides publicized, consistent messages coupled with streamlined documentation.

IssueTracker efficiently and effectively transfers information to appropriate individuals within any organization, and can be customized to each organization's needs. By adding a link to the organization's website, constituents are also able to provide input and monitor the actions being taken resulting in a more connected community.

Communication Process



IssueTracker Benefits

- Immediate issue notification to the appropriate person(s)
- “Chain-of-custody” for all documented issues
- Easy prioritization and identification of critical issues
- Permanent record of all issues and their resolution

Interested in IssueTracker?

This communication system, hosted by WSB, requires no additional IT support, and is provided with training.

For more information or to setup a meeting, contact John Mackiewicz at 763.287.7194 / jmackiewicz@wsbeng.com.